

PRIVACY POLICY

Hi Physix Laboratory India Private Limited (“**Hi Physix India**”) is committed towards respecting and protecting your privacy and the confidentiality and security of your personal data. This privacy policy (“**Policy**”) describes how we treat personal data which we collect on www.hiphysix.com (“**Website**”). This Policy applies to current and former visitors to our Website. We recommend that you carefully review this Policy before providing us with your personal data.

1. Collection of Personal Data

We may collect your (i) personal data including name, email id, contact number and contact address; (ii) usage behavior of the Website; (iii) IP address; and (iv) browser type or information about your operating system.

2. Why Hi Physix India collects Personal Data and Use of the Personal Data

Hi Physix India collects and uses personal data only as it deems necessary to the extent permitted under applicable laws. Our primary purpose of collecting personal data from you is to allow you to use the Website and its various features. The aggregated personal data collected may be used to analyze trends and customer interests as well as to administer the Website and track your Website movement.

Hi Physix India may use your personal data for some or all of the following purposes, including but not limited to (i) facilitate the delivery of services or the fulfillment of a service request; (ii) provide you information with respect to the services being provided by Hi Physix India; (iii) help us develop and notify you about new services that meet your needs; (iii) analyze the use and functionality of the Website and diagnose Website problems; (iv) track your usage behavior and preferences for internal analytics; and (v) for other marketing purposes.

3. Cookies and other Tracking Technologies

Hi Physix India may also make use of a technology called a “Cookie.” A cookie is an element of data that a website can send to your browser, which may then be stored on your system. You can set your browser to notify you when you receive a Cookie, giving you the chance to decide whether to accept it.

We use Cookies to improve the use and functionality of the Website and to gain a better understanding of how visitors use the Website and the tools and services offered on them. Cookies help us tailor the Website to your personal needs, to improve its user-friendliness, gain customer satisfaction feedback and to communicate to you elsewhere on the internet.

4. Storage of Personal Data

Hi Physix India will store information you provide, once received, in commercially reasonably secure operating environments that are not accessible by the public. Hi Physix India will store information you provide in compliance with applicable laws including the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011 (“**Sensitive Personal Data Rules**”) issued under the Information Technology Act, 2000 (“**IT Act**”), as amended, for the time necessary to respond to your request or otherwise in accordance with Hi Physix India’s retention policies.

5. Sharing of Personal Data with Third Parties

We may share your personal data with third parties but only in the following circumstances:

- 5.1. Affiliates: We may provide your personal data to its affiliates or related companies for legitimate business purposes.

- 5.2. Service Providers: We may engage service providers, agents or contractors to provide services on our behalf, including to administer the Website. These third parties may come to access or otherwise process your personal data in the course of providing these services. Hi Physix India requires such third parties, who may be based outside the country from which you have accessed the Website, to comply with all relevant data protection laws and security requirements in relation to your personal data, usually by way of a written agreement.
- 5.3. Legal Requirements and Business Transfer: We may disclose your personal data if it is required to do so by law, or in response to a court order or subpoena or direction of any authority or if, in our good faith judgment, such legal disclosure is reasonably necessary to comply with legal processes or respond to any claims. In the event of a full or partial merger with, or acquisition of all or part of Hi Physix India's by another company, the acquirer would have access to the information maintained by our business, which could include your personal data.

6. Consent and Modification to the Policy

By accessing, browsing and or using our Website, you acknowledged that you have read, understood and agree to be bound by this Policy. Hi Physix India reserves at its discretion, to change, modify, add, or remove portions of this Policy at any time and will update this page to reflect the date the last update took place. We encourage you to regularly review this Policy to make sure you are aware of any changes to this Policy.

7. Grievance Officer

In accordance with the Sensitive Personal Data Rules, as prescribed under the IT Act, the name and contact details of the Grievance Officer is provided below:

Name: K K Jayaswal
Contact Number: 8552003805
Email: qmhplindia@gmail.com
Address: B-32/1/2, MIDC, Rajangaon, Pune

If you have questions or concerns regarding this Policy, please contact Hi Physix India directly at qmhplindia@gmail.com.

8. Governing Law and Jurisdiction

If you choose to access, browse or use the Website, your visit and any dispute over privacy shall be subject to this Policy. Any disputes arising under this Policy shall be governed by the laws of India. You unconditionally and irrevocably agree that the competent courts at Pune shall have exclusive jurisdiction with regard to or in connection with any disputes arising under this Policy.